In This Issue: Volunteer Engagement and Management

The International Journal of Volunteer Administration (IJOVA) has long served as a valuable resource in the volunteer resource management field. Over the course of its history, the IJOVA has experienced changes that have helped maintain its relevance. Many of us remember the work that was involved in transitioning to North Carolina State University; a move the ensured the Journal would continue publishing quality manuscripts for the profession. Recently, we experienced another transition as Dale Safrit completed his term as Editor and I accepted the role with Harriett Edwards serving as Associate Editor. With any transition comes change in processes and procedures. We continue to work through many changes and updates to processes that we hope will make the IJOVA an even stronger resource in the future.

This issue of The International Journal of Volunteer Administration includes timely articles addressing key aspects of volunteer resource management. Our first feature article focuses on a timely topic and one of importance to many organizations that seek to recruitment volunteers through their web presence. The second feature article then focuses on volunteer socialization, commitment, and satisfaction and highlights important implications for volunteer resource managers to consider relative to volunteer recruitment, training, and retention.

The Ideas at Work section of The IJOVA has always been a popular section for volunteer resource managers and this edition continues that trend. Malm & Eberle build on the popular topic of volunteer motivation and provide strategies for uncovering group motivations that volunteer resource managers can use in their organizations. Hedrick's article then focuses on assisting volunteers in navigating difficult issues in an organization. The Solution Focused approach allows the volunteer resource manager to focus conversations and remain positive.

Our two manuscripts in the Tools of the Trade section provide useful resources for the volunteer resource manager. Foley, Van Hout, and Tarrant detail the development of an instrument used to measure social capital in volunteering. This article is followed by Carlton & Jacobson's work using the Net Benefits Index with the Florida Fish and Wildlife Conservation Commission. Both tools have direct and immediate application for volunteer resource managers, regardless of organization type and size.

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